



**Nanci McKenzie, AAP**

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## **Credentials**

Nanci McKenzie is Director, Payments Risk & Compliance for ePayAdvisors. Nanci conducts payments-related audit and risk assessment services for financial institutions.

Nanci brings over 30 years of experience in the financial industry, having started her banking career in Sioux City, IA, in 1985. Nanci has held a wide range of positions in retail branches, credit card, training, and deposit operations. As Deposit Operations Supervisor for over 20 years, Nanci was heavily involved with audit, compliance, training, vendor management, treasury services, electronic banking services including ACH origination, remote deposit capture, debit cards, Internet Banking, and ATM terminals. Nanci moved to Florida and expanded her career by becoming a Deposit Implementations Analyst for D + H, USA (formerly Harland Financial Solutions), then Training Specialist working on the conversion project teams for the Phoenix core processing software. This experience allows Nanci to provide a vast knowledge of financial operations, software technology, and audit and compliance knowledge.

Nanci is currently a junior at Seminole State College in Sanford, FL, working toward a Bachelor of Science degree in Business Information Management. Nanci became an Accredited ACH Professional (AAP) in 2004 and was recertified in 2011.