

8/24: Payments University - Richmond		
Eastern Time	Session	Presenter
8:00 – 9:00 a.m.	Registration and Breakfast	
8:45 – 9:00 a.m.	Welcome and Opening Remarks	Stephanie Felthouse
9:00 – 9:50 a.m.	State of the Union: Core FP	Barbara Hudgins
10:00 – 11:00 a.m.	Understanding Your Liabilities: ACH Warranties & Indemnifications	Eric Wester & Angelica Larrañaga
	Understanding the Roles, Responsibilities, and Differences with Third-Party Senders and Nested Third-Party Senders	Tracy Merritt & Crissy Terry
11:10 a.m. – 12:00 noon	Understanding Your Liabilities: Check Warranties & Indemnifications	Michael Jeffcoat & Tracy Merritt
	Payments Escape Room	Angelica, Barbara, Crissy, Eric, Stephanie, and Tracy
12:00 noon – 1:00 p.m.	Lunch	
1:00 – 2:15 p.m.	BSA Fines: The Costs of Non-Compliance	Angelica Larrañaga
2:30 – 3:30 p.m.	Reg E: Taylor's Version	Eric Wester & Barbara Hudgins
	Understanding Payments Risk	Crissy Terry
3:30 – 4:30 p.m.	Fraud Trends	FBI
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Eastern Time	Session	Presenter
8:00 – 9:00 a.m.	Registration and Breakfast	
8:30 – 8:45 a.m.	Welcome and Opening Remarks	Michael Jeffcoat
8:45 – 9:35 a.m.	Weighing the Decision to Onboard High-Risk Originators	Tracy Merritt
9:45 – 10:35 a.m.	Card Risks and Disputes	Stephanie Felthouse
	ACH Reversals	Barbara Hudgins & Eric Wester
10:35 – 11:00 a.m.	Hotel Checkout	
11:00 – 12:00 p.m.	Reg E Case Studies	Barbara Hudgins
12:00 – 1:00 p.m.	Lunch	
1:00 – 2:15 p.m.	FRFS Retail Payments Product Management Update	Alan Dupree, FRB & Stephanie Felthouse
	WWYD: Check Operations Scenarios	Michael Jeffcoat & Tracy Merritt
2:30 – 3:20 p.m.	WWYD: ACH Operations Scenarios	Stephanie Felthouse & Eric Wester
	Payments Escape Room	Angelica, Barbara, Crissy, Michael, and Tracy
3:30 – 4:30 p.m.	Ask ePay and Wrap-Up	ePayResources Team